



SELLER	SUBSCRIBER
Hayneville Telephone Company, Inc. (HTC) P.O. Box 175 Hayneville, AL 36060 Telephone: 334-548-2101 Fax: 334-548-2051	Name: _____ Mailing Address: _____ E911 Address: _____ City, State, & Zip _____ Tel. Number: _____ Social Security Number: _____ Occupants Living at Address: _____
<p style="color: red; font-weight: bold;">This Application, along with the HTC Customer Service Agreement, HTC's Tariff, Price List and any other referenced HTC Document, shall become part of a binding contract with you upon its acceptance by HTC.</p>	

1. RECURRING MONTHLY SERVICES:

When appropriate, please make your selection by *initialing* below. (You may choose only one.) You agree to pay full price for the services selected below unless you choose one of the promotions listed below in which the price of the Services is reduced or discounted. All prices and terms are subject to change as provided in the HTC Customer Service Agreement and applicable Price Lists.

Basic Local Exchange Service and Optional Features:	Residential	Business
_____ Gordonsville:	\$17.00	\$35.85
_____ Hayneville:	\$17.00	\$35.85
_____ Lowndesboro:	\$17.00	\$35.85

_____ **Unlisted/Nonpublished number:** Your telephone number will not be given out to anyone, even in an emergency. Your telephone number, name and address may be disclosed in connection with E911 service, whether provided by HTC or any other person. By subscribing to an unlisted number, you waive any privacy interests in such a disclosure in connection with E911 service. The cost is \$1.00 per month.

_____ **Lifeline Assistance: \$ 9.25 Federal Lifeline monthly credit & \$ 3.50 State Lifeline monthly credit (\$12.75 Total Credit)**
 By applying, Customer declares that he/she is eligible for such assistance by virtue of participation in one of the following programs: Medicaid, Food Stamps, Section 8 Federal Public Housing Assistance (FPHA), Supplemental Security Income (SSI), Low Income Home Energy Assistance Program (LIHEAP) and Temporary Assistance for Needy Families (TANF) by me, a dependant who lives in customer's household or another resident of the household for which the customer is financially responsible.

- | | |
|--|--|
| _____ Third Party Block
_____ Collect Block
_____ 1+ Block
_____ 0+ Block
_____ Toll Restrict with PIN
_____ Area Calling Service Block | _____ Remove Third Party Block
_____ Remove Collect Block
_____ Remove 1+ Block
_____ Remove 0+ Block
_____ Remove toll Restrict with PIN
_____ Remove Area Calling Service Block |
|--|--|

Broadband Services*:

The following DSL products are offered with telephone service.

_____ DSL Lite:	\$19.95 Residential only (requires a modem)
_____ DSL 1.5 Mbps (Residential):	\$34.95 Residential (requires a modem)
_____ DSL 1.5 Mbps (Business):	\$46.95 Business (requires a modem)
_____ DSL 3 Mbps (Residential):	\$46.95 Residential (requires a modem)
_____ DSL 3 Mbps (Business):	\$58.95 Business (requires a modem)
_____ DSL 6 Mbps (Residential):	\$67.95 Residential (requires a modem)
_____ DSL 6 Mbps (Business):	\$79.95 Business (requires a modem)
_____ DSL 10 Mbps (Residential):	\$91.95 Residential (requires a modem)
_____ DSL 10 Mbps (Business):	\$103.95 Business (requires a modem)

*The following DSL products are offered as DSL service only, **no other services are attached.***

_____ Stand-Alone DSL 1.5 MEG	\$54.95 (plus \$102.45 Installation charges, includes modem)
_____ Stand-Alone DSL Deluxe 3.0 MEG	\$65.95 (plus \$102.45 Installation charges, includes modem)
_____ Stand-Alone 6-MEG DSL	\$86.95 (plus \$102.45 Installation charges, includes modem)
_____ Stand-Alone 10-MEG DSL	\$106.95 (plus \$102.45 Installation charges, includes modem)

Either of these two modems will have to be purchased and installed for your computer to connect to the Internet.

_____ Wireless Modem	\$75.00 (3 monthly payments @ \$25.00 per month)
_____ Standard Modem	\$52.50 (3 monthly payments @ \$17.50 per month)

*Broadband Services offered to the subscriber include Broadband access, Internet access, Modem, Email & News Services and 24/7 Tech Support provided via 334-548-6100, as well as other services as specified. **Modems may be purchased from HTC for \$52.50. Standard installation charge for DSL is \$49.95.** Customers must meet the following operational requirements in order to use the Broadband Services:

Processor: Pentium 133 or higher. Power PC for Mac.

Operating System: Windows NT 4.0 or higher or Mac OS 8.0 or higher.

System Memory RAM: 32 MB or more of physical RAM.

Hard Disk Space: 60 MB Minimum available for Application and Windows NT.

Modem: 28.8 Kpbs or higher for Dial-up.

CD Rom Drive: Any speed.

DSL: NT-Functioning Network Adapter; Windows 2000 or later (required for DSL 3.0); XP-Functioning Network Adapter or available USB Port.

User ID: _____ 4-19 characters, can contain a mix of letters, numbers and symbols (except @, spaces and slashes). Your e-mail address will be "your User ID@htcnet.net".

Password: _____ 4-19 characters, can contain a mix of letters, numbers and symbols (except @, spaces and slashes). **Please note that your Password is case sensitive.**

HTV Installation

INSTALLATION FEE: **\$150.00 FOR 3 TVs OR LESS**
\$50.00 EACH ADDITIONAL TV

FREE SD SET TOP BOXES: _____

SD SET TOP BOXES: \$5.95 MONTHLY FEE _____

HD SET TOP BOX: \$6.95 MONTHLY FEE _____

PVR SET TOP BOX: \$8.95 MONTHLY FEE _____

HOW MANY TELEVISIONS DO YOU WANT TO CONNECT: _____

WHAT PACKAGE ARE YOU INSTALLING: **BASIC** _____ **STANDARD** _____

EXPANDED _____ **EXPANDED/HD** _____

WHAT PREMIUM CHANNELS DO YOU WANT INSTALLED: **HBO** _____

STARZ/ENCORE _____ **SHOWTIME/TMC** _____ **CINEMAX** _____

DO YOU HAVE DSL SERVICE IN THE HOUSE: _____ WHAT SPEED: _____

DO YOU LIVE IN A: HOUSE _____ **MOBILE HOME** _____ **APARTMENT** _____

DATE OF INSTALLATION: _____ AM _____ PM _____

CUSTOMER CONTACT: Home: _____ Work: _____ Cell: _____

AMOUNT OF DEPOSIT PAID: _____

SIGNATURE OF CUSTOMER DATE

*****NOTE: ADDITIONAL DEPOSIT MAY BE REQUIRED.

By signing this agreement you acknowledge that the Equipment you are using or leasing from Hayneville has an actual value greater than its purchase price because it is a means to receive programming not otherwise available to non-subscribers. Upon termination, you agree to return this equipment to our business office in a timely manner. If our equipment is damaged or not returned to us at the time of termination or reasonable time thereafter, the following charges will be applied to your account: \$125.00 for each Set-top Box; \$75.00 for each Basic Video Remote; \$280.00 for each Personal Video Recorder ("PVR"); and \$75.00 for each Modem. However, we will make every effort to repossess all equipment not returned to us before imposing such charges.

2. CPNI Information:

Hayneville Telephone Company, Inc., has always guarded our subscribers' private information with complete confidentiality and will continue to do so. We consider this one of our highest priorities. Hayneville has made the following changes to further protect your account information due to recent changes in FCC (Federal Communications Commission) rules about Customer Proprietary Network Information ("CPNI"),

WHO MAY ACCESS YOUR ACCOUNT INFORMATION

Only the **Responsible Party**, which is defined as the subscriber of record on the account, **or persons specifically authorized in writing** by the Responsible Party, will be able to access or discuss detailed account information. If no additional authorized persons are added to the account, **ONLY** the Responsible Party will be able to attain information from Hayneville. In addition, before any detailed account information may be discussed or disclosed, the Responsible Party or authorized person must authenticate or identify themselves to Hayneville representatives by providing a valid photo ID, or providing a pre-defined password.

KNOWING YOUR PASSWORD, CREATING A SHARED SECRET, and ADDING AUTHORIZED PERSONS TO YOUR ACCOUNT

Your new account password is listed below. Please note this password and keep it in a secure place. You will need this password to access or discuss detailed account information with any Hayneville representative by phone. Your authorized person(s) will also need this password to discuss any information with a Hayneville representative by phone or in person. You also need to create a shared secret that will be used to change your password or access account information in case you forget your password. You may choose from the shared secret questions below simply by filling in one of the answer blanks. Finally, if you desire for anyone other than the Responsible Party to access your detailed account information, you must add them as an authorized person to your account by filling out the appropriate section below (This includes your spouse or anyone else).

Please note your new password and fill out the Shared Secret and Answer and/or Authorized Person(s) sections below. Then sign, date and return this form to Hayneville Telephone Company, Inc.

SHARED SECRET and ANSWER: (Fill in only one blank below)

<u>QUESTION</u>	<u>ANSWER</u>	/	<u>AUTHORIZED PERSON(s)</u>	<u>PASSWORD</u>
Your Favorite Food	_____	/	_____	_____
Your School Mascot	_____	/	_____	

I have read and understand the new account information listed on this form and hereby designate the person(s) I have listed above to have full access privileges to my private account information, including any call detail information.

3. NONRECURRING Fee(s) and Deposit(s)

Deposit: \$ _____

DSL INSTALLATION CHARGE: \$49.95 (One time Standard Installation Charge shall apply when subscriber line INITIALIZATION has begun, unless waived with certain promotions as specified.)

Additional charges may apply to Non-Standard Installations for any service offered by HTC. Non-standard Installation Charges may be waived with certain promotions, as specified.

4. Contract Term:

Contract Service: _____

Contract Term: Beginning _____ Ending _____

5. Termination and Modification Charges:

EARLY TERMINATION FEES AND REINSTATEMENT OF INSTALLATION CHARGES APPLY ONLY TO THOSE SERVICES UNDER A CUSTOMER SERVICE AGREEMENT WITH A FIXED TERM.

TERMINATION OF SERVICE FOR ANY REASON OTHER THAN CANCELLATION WITHOUT CAUSE BY HTC WILL RESULT IN THE ACCELERATION AND ASSESSMENT OF ALL OUTSTANDING CHARGES, DUE AND PAYABLE IMMEDIATELY, AND A TERMINATION FEE IN AN AMOUNT EQUAL TO 100% OF THE UNPAID BALANCE FOR ALL SERVICES SCHEDULED TO BE PROVIDED UNDER THE AGREEMENT FOR THE REMAINDER OF THE TERM, INCLUDING, BUT NOT LIMITED TO, DEDICATED ACCESS FEES AND ANY AMOUNTS DUE FOR INSTALLATION CHARGES ORIGINALLY WAIVED AS PART OF THE AGREEMENT AT HTC'S PREVAILING RATES AT THE TIME OF TERMINATION. IF YOU SEEK TO RESTORE YOUR SERVICE, YOU WILL ALSO BE SUBJECT TO THE TERMS OF A NEW AGREEMENT, WHICH MAY INCLUDE PAYMENT OF A NEW INSTALLATION CHARGE, AND PAYMENT OF ANY ADDITIONAL CHARGES ASSOCIATED WITH INSTALLATION OR RECONNECTION OF YOUR SERVICE. YOU MAY CHANGE THE SERVICES PROVIDED UNDER YOUR AGREEMENT PRIOR TO THE END OF THE CONTRACT TERM WITHOUT INCURRING TERMINATION OR REINSTATEMENT OF INSTALLATION CHARGES; HOWEVER, IF THE NEW MONTHLY RECURRING CHARGES DO NOT MEET OR EXCEED THE MONTHLY RECURRING CHARGES FOR THE THEN-CURRENT AGREEMENT, YOU WILL OWE A SERVICE REDUCTION FEE IN THE AMOUNT EQUAL TO THE DIFFERENCE IN THE MONTHLY CHARGES FOR THE REMAINDER OF THE THEN-CURRENT CONTRACT TERM. SHOULD YOU SEEK TO RELOCATE YOUR SERVICE TO ANOTHER LOCATION WITHIN OUR SERVICE AREA, YOU WILL NOT BE SUBJECT TO EARLY TERMINATION FEES IF YOU TRANSFER ALL SERVICES TO YOUR NEW LOCATION AND MAINTAIN THOSE SERVICES FOR THE DURATION OF THE TERM. YOU WILL BE RESPONSIBLE FOR ANY INSTALLATION CHARGES THAT ARISE FROM THE RELOCATION.

6. Additional Services and Fees:

Nonpay Reconnection Fee:	\$25.00
DSL Nonpay Reconnection Fee:	\$25.00
HTV Nonpay Reconnection Fee:	\$25.00
DSL Contract Termination Fee:	\$ 200.00
Service Bundle Termination Fee:	Amount Remaining on Contract

**If your services are disconnected at any time for nonpayment, the reconnection fees for each of the services, telephone, DSL, and/or HTV will be paid at the time of reconnection.

7. Total Estimate Charges:

Total Estimated Monthly Recurring Charges: \$ _____

Charges do not include all applicable federal, state and local taxes, excise tax, E-911 fees, sales or privilege taxes, prorated charges, or any fees chargeable to or against HTC as a result of its provision of service to you.

LIMITED WARRANTY: See HTC Customer Service Agreement. Seller makes no warranty on equipment.

ADDITIONAL TERMS AND CONDITIONS: See HTC Customer Service Agreement, HTC's Tariff, Price List, Acceptable Use Policy and Fair Access Policy. A further description of the telephone service offerings referenced above can be found at <http://www.htcnet.net> and subsequent URLs.

POLICY: By signing below, you also acknowledge notice of, accept and agree to all the terms and conditions included in the **HTC Customer Service Agreement, and, any other applicable HTC documents, including, but not limited to, HTC's Tariff, Price Lists, Acceptable Use Policy, and Fair Access Policy**, copies of which are posted at <http://www.htcnet.net>, and policies and regulations which may be referenced therein, all of which are incorporated herein by reference and made a part hereof.

Subscriber Acceptance		
BY SIGNING BELOW, YOU REPRESENT THAT YOU POSSESS THE AUTHORITY TO SIGN ON BEHALF OF THE SUBSCRIBER AND BIND SUBSCRIBER TO THIS AGREEMENT. SUBSCRIBER UNDERSTANDS AND AGREES TO BE BOUND BY THE AGREEMENT, INCLUDING, WITHOUT LIMITATION, THE STANDARD TERMS AND CONDITIONS OF SERVICE. SUBSCRIBER AUTHORIZES HTC TO OBTAIN BILLING INFORMATION AND SUBSCRIBER SERVICE REPORTS WITH RESPECT TO SUBSCRIBER'S TELEPHONE NUMBERS, AS WELL AS SUBSCRIBER'S CREDIT INFORMATION. THIS AGREEMENT IS ACCEPTED BY HTC ON THE DATE INDICATED NEXT TO ITS SIGNATURE BELOW.		
Subscriber Signature	Subscriber Name (Printed)	Date
HTC Representative Authorized Signature	HTC Representative Authorized Name (Printed)	Date