

HAYNEVILLE TELEPHONE COMPANY, INC.'S FAIR ACCESS POLICY

At Hayneville Telephone Company, Inc. d/b/a Hayneville Internet (“HTC”), Our goal is to meet the needs and exceed the expectations of our Subscribers. We are always striving to develop programs and policies that help make that possible. This Fair Access Policy is designed to help maximize efficiency of HTC’s Broadband Services, ensuring the most valuable Service for the vast majority of Our Subscribers.

HTC estimates that a small percentage of its Subscribers accounts for a disproportionate share of data usage on the HTC network. To ensure that all HTC Subscribers have equitable access to the HTC network, HTC has implemented a Fair Access Policy (or “FAP”). HTC sets usage thresholds on the amount of data You can upload and download within stated time periods. If You exceed these thresholds, HTC will temporarily limit the speed at which You can send and receive data over the HTC access network. You will still be able to access the HTC Broadband Services, but Your speed will be slower. In cases of extreme and continued violation of the FAP limitations, Your service may be suspended. HTC may use other traffic management and prioritization tools to help ensure equitable access to the HTC network for all Subscribers. Your HTC Broadband Services access is not guaranteed and is subject to this FAP.

Based on an analysis of typical Subscribers, We have set a monthly limit on data usage per Subscriber, called a monthly Usage Threshold. As shown in the table below, this threshold varies based on the service plan You selected. For each service plan, the Usage Thresholds are significantly above the amount of data that is used by a typical Subscriber. We measure your upload and download data usage (“Actual Usage”) to determine if Your actual data usage in any calendar month exceeds the Usage Threshold for the service plan that You selected.

If at any time during a calendar month Your Actual Usage is above the monthly Usage Threshold, We may, at our sole discretion, reduce Your HTC access speeds for the remainder of the calendar month. At the beginning of the next calendar month, You will be restored to your original speed levels.

You are likely to avoid any limitations imposed by the FAP if Your use is typical of the majority of Broadband Services users and consists primarily of Web surfing and a reasonable amount of downloading. The table below shows the monthly FAP limits for each plan. These limits specify the amount of data that You can upload and download before Your access speed is reduced. Please note that Your Actual Usage is far more likely to exceed the FAP limits below if you use peer-to-peer file sharing programs, You use a webcam or You download full length movies, large quantities of music files, full software applications or similar high-bandwidth activities.

	HTC FAP Monthly Usage Thresholds				
	Digital Subscriber Line			Dial Up	
	DSL Lite (512K)	DSL 1.5 Mbps	DSL 3 Mbps	Residential	Business
Upload Threshold (MB) ¹	3,000	4,000	6,000	3,000	6,000
Download Threshold (MB) ²	10,000	16,000	22,000	10,000	22,000

¹ Upload Threshold is the volume of data that can be uploaded during a calendar month before the Fair Access Policy may restrict the user’s speeds.

² Download Threshold is the volume of data that can be downloaded during a calendar month before the Fair Access Policy may restrict the user’s speeds.

The terms and conditions of the FAP, together with, as applicable, HTC’s Internet Application Form, Price List and Acceptable Use Policy (collectively, the “Agreement”), state important requirements regarding your use of HTC’s Broadband Services and your relationship with HTC. You should read them carefully as they contain important information regarding Your rights and Ours. If you do not agree to these terms and conditions, You may not use the Service and, subject to the terms of Your Agreement, You must terminate your Service immediately.

HTC may revise this Fair Access Policy from time to time without notice by posting a new version of this document on <http://www.htcnet.net> or any successor URL(s). All revised copies of the Policy are effective twenty-four (24) hours from posting. Accordingly, Subscribers and users of HTC’s Broadband Service should regularly visit these web sites. Questions regarding this FAP and complaints of violations of it by HTC Subscribers and users can be directed to HTC at 334-548-2101.